



### **Training and Quality Control**

We work hand in hand with local colleges to train our staff to NVQ level in cleaning disciplines and customer care. All our staff are trained and assessed to the British Institute of Cleaning Sciences (BICS). Systematic checking of all our sites is undertaken by our senior management team who provide updated reports via our www site.

### **Internet Communications: clean-genie.co.uk**

Each of our clients is given secure access to our www site which allows them enter our customer query site. In this way any issues or problems are time and date logged and our actions recorded as part of an open query list. This enables smooth communications between ourselves and our clients and ensures that any outstanding issues are quickly resolved.

The logo for Clean Genie, featuring the word 'Clean' in a simple sans-serif font, 'Genie' in a larger, stylized font with a decorative flourish under the 'e', and a large, light-colored circular graphic element in the background.

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**Effectively manage your ongoing  
cleaning and maintenance requirements**

**Clean-Genie is a privately owned group of specialist cleaning companies specifically designed to effectively manage your businesses on-going cleaning and maintenance requirements. With offices in Berkshire, Buckinghamshire and Oxfordshire staffed 24 hours a day, we aim to provide the highest possible standards across the region.**

**Whatever your application, we would welcome the opportunity to visit you on site to discuss any aspect of our cost effective, high quality services.**

### **Ongoing Cleaning Programmes**

No matter what kind of business or service you provide, the environment you and your staff work within is a direct reflection of an organisations standards and aspirations. A clean, fresh and well-maintained working atmosphere has more impact on your customers and personnel than you realise.

Unlike many other companies, Clean-Genie personally vet and train our staff to an exceptionally high standard. More importantly, we maintain this standard by a combination of effective supervisory control and by providing the best PAYE rates for cleaning personnel within our industry. Our highly trained mobile teams are (key Holder vetted) and are therefore available 24 hours a day, seven days a week, to provide effective out of hours cleaning solutions.

### **Floor Maintenance**

#### **Resilient Floors**

Usually divided into two categories "NATURAL" floors which are made from living plants, including Linoleum and "SYNTHETIC" floors which are completely "man made" or manufactured from materials other than natural products such as Vinyl and Thermoplastics. Commonly used in areas like: Hospitals, Schools, Offices and Retail Stores they require regular Stripping, Sealing & Dressing to maintain both their effectiveness and appearance.

#### **Hard Floors**

The most common type is concrete which, as a mixture of cement, sand and water, has a tendency to create dust problems if not properly sealed. Often used in factory areas and industrial workshops, mops and buckets are no longer effective, giving way to specialist rotary cleaners to keep floors clean and grease free, reducing the risk of accidents.

### **Carpets and Upholstery**

Our cleaning systems adhere to manufacturers recommendations and include commercial vacuuming, dry powder, foam, hot water extraction and rotary brush methods. In addition, antistatic, protective and fire retardant finishes can also be applied. We can also supply entrance matting which can incorporate your company logo if required.



### **Blinds and Curtains**

Health and Safety guidelines strongly recommend that you implement a regular cleaning and maintenance programme. Blinds and curtains are a major source of office pollution as they act like filters attracting harmful pollutants like (Lead and Benzene) and allergens like mould, dust and dead skin. All maintenance work can be carried out in situ or off site.

### **Lighting**

Clean and well maintained lighting significantly improves the working atmosphere as between 40% and 70% of lighting energy is lost through poorly maintained lighting. Regular cleaning of all light fixtures and fittings offers you a brighter working environment.

### **IT Equipment**

Electronic equipment including computers, facsimiles, printers and telecom equipment all need special care and attention to detail. All our staff are trained to BICS standards which recognize and respect the importance of your IT equipment.

### **Kitchen Cleaning**

Hygiene is of paramount importance throughout your organisation but nowhere is it more critical than in kitchens and food storage areas which must be carried out under the guidelines of the Food Safety Act 1994. We can offer deep clean solutions and assist in developing specifications and cleaning regimes for all your facilities.

### **Washroom Cleaning**

A clean, hygienic and well equipped washroom creates a lasting impression with both customers and staff. Our cleaning equipment includes powerful steam cleaning technology which both kills bacteria and deep cleans janitorial surfaces.

In addition to providing effective cleaning we can also supply:

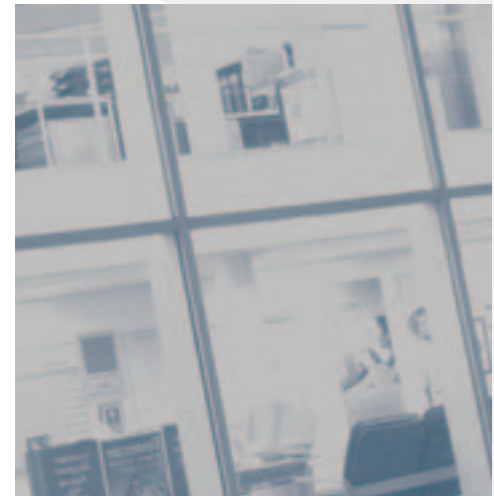
- Warm Air Dryers
- Toilet Tissue and Soap Dispensers
- Automated Air Fresheners
- Feminine Hygiene units

### **Plants and Maintenance**

We offer a horticultural service that can provide for the installation and ongoing care of tasteful floral displays that will enhance any working environment.

### **Window Cleaning**

Utilizing all kinds of access platforms for difficult to reach areas with the minimum of noise and disruption we supply an efficient, safe and high quality window cleaning service.



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